



## Frequently Asked Questions: Ticketing for the 2020 U.S. Olympic Team Trials – Track & Field As of September 20, 2019

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*When and where will the 2020 Olympic Trials take place?*

The meet will be held June 19–28, 2020 at a state-of-the-art [Hayward Field at the University of Oregon](#).

*Where can I find a competition schedule for the 2020 Olympic Trials?*

The competition schedule for the 2020 Olympic Trials is available at [TrackTown20.com](#). The competition schedule is subject to change.

*What is an all-session ticket package?*

An all-session ticket package is a package of eight tickets, one for each day of ticketed competition at the 2020 Olympic Trials. All-session ticket packages are no longer available.

*What are single-day tickets?*

Single-day tickets are tickets for just one session (one day) of ticketed competition of the Olympic Trials.

*When do single-day ticket packages for the 2020 Olympic Trials go on sale?*

The first wave of single-day tickets will be on-sale to the public from 9 a.m. Pacific time on September 24 until 5 p.m. Pacific time on October 31. All tickets sold in this phase will be attached to permanent seating and customers will be able to pick their exact seat at the time of purchase.

*How many single-day tickets may I buy?*

A maximum of eight (8) tickets per day can be purchased per customer.

*What is the cost of single-day ticket packages?*

In this first wave of single-day tickets, prices will vary depending on the day of the week and the event finals contested on that day. The following breakdown shows the full range of prices available in each zone across the entirety of the meet. For a visual representation of the zones and a complete description of prices by session, go to [TrackTown20.com](#).

- Zone 1: West end/homestretch of the stadium (limited inventory available)
  - Zone 1A: \$130–\$160 (very limited inventory available)
  - Zone 1B: \$120–\$145
  - Zone 1C: \$105–\$130
- Zone 2: East end/backstretch and south end of the stadium (\$90–\$110)
- Zone 3: North end of the stadium (\$40–\$80)

Additional fees will apply based on ticket price.

*What are the added fees for?*

The additional fees include TicketMaster's fees, a facility fee, an arena bond fee, and credit card processing fees. These fees do not contribute to the event operating budget.

*How can I buy tickets?*

Between September 24 and October 31, you will be able to buy single-day tickets online at [TrackTown20.com](#), by calling 1-800-WEBFOOT (1-800-932-3668), or in person at the University of Oregon Athletics ticket office at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). VISA is the exclusive credit card that can be used for purchase.



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### *Does my child need a ticket?*

Children under the age of 2 do not need a ticket to enter Hayward Field, but must sit on the lap of a ticketed patron. All patrons 2 years and up need a ticket to enter the venue.

### *Where is accessible seating located?*

Accessible seats are located in Sections 104, 105, 106, 107, 108, 109, 116, 117, 123, 125, 127, 212, 213, and 228.

### *How do I buy accessible seating?*

You can purchase tickets for accessible seating online at [TrackTown20.com](http://TrackTown20.com) (on the TicketMaster page for a specific competition date, select the option for Accessible Seating in the Pricing Options menu), by calling 1-800-WEBFOOT (1-800-932-3668), or in person at the University of Oregon Athletics ticket office at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). VISA is the exclusive credit card that can be used for purchase.

### *Is there a limit to the number of single-day ticket packages I can buy?*

A maximum of eight (8) tickets per day can be purchased per customer. If you are interested in group sales (10 or more ticket packages), contact John Lucas: [john@gotracktownusa.com](mailto:john@gotracktownusa.com).

### *Will there be 4-day ticket packages available for purchase?*

For the 2016 Olympic Trials, we offered ticket packages for the first four days of competition and ticket packages for the final four days of competition. These 4-day ticket packages will not be available for the 2020 Olympic Trials.

### *Will tickets be available in temporary seating?*

Tickets for sections of temporary seating on the north end of the stadium will be available for purchase in 2020. These tickets will be offered at a lower price point than those listed above; in fact, depending on the day, some seats will be available for less than \$15.

### *How and when will I get my single-day tickets?*

There are two options for single-day ticket type:

1. *Mobile tickets* – this ticket option is **free**; tickets will be available on your smartphone in the spring of 2020.
2. *Generic stock tickets* – this ticket option costs an additional **\$8 per order**. These tickets will be mailed to you in the spring of 2020.

### *What are souvenir tickets?*

Souvenir tickets are a commemorative sheet of tickets only available to those who purchased all-session packages. They feature artwork that celebrates the event and can serve as a wonderful memento or souvenir of your Olympic Trials experience! Souvenir tickets are no longer available. All-session ticket customers who purchased the souvenir ticket package will receive their tickets in the mail in the spring of 2020.



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*Will any competition sessions be free to the public?*

Several featured events will be free to the public.

- The qualifying rounds of the men's and women's shot put (which will take place on June 19 and June 25, respectively) will be free, enabling broader access to the event and the stadium.
- The men's and women's hammer throw will occur on June 24, one of the traditional rest days during the event. On that day, there will be free access into Hayward Field to watch the competition.
- Finally, the 20km race walk will be contested on June 27 in the streets of Springfield, Oregon, where spectators will be able to line the course to cheer on the athletes.

*Is there a seating map of the stadium?*

A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at [TrackTown20.com](http://TrackTown20.com).

*Which sections or parts of the stadium are covered by the roof?*

A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at [TrackTown20.com](http://TrackTown20.com).

*Where are the video boards in the stadium?*

A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at [TrackTown20.com](http://TrackTown20.com).

*What are the hours of the ticket office?*

The University of Oregon Athletic Ticket Office is located at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). Hours of operation are Monday through Friday, 9 a.m. to 5 p.m. Pacific Time. Tickets can be purchased 24 hours a day on [TrackTown20.com](http://TrackTown20.com).

*Can my group purchase tickets (10 or more tickets)?*

If you are interested in purchasing all-session ticket packages for a group of 10 or more, contact John Lucas at [john@gotracktownusa.com](mailto:john@gotracktownusa.com).

If you have a question that was not answered in this FAQ, please email us at [info@gotracktownusa.com](mailto:info@gotracktownusa.com)!

To stay up-to-date on all the information about the 2020 Olympic Trials, be sure to sign up for our newsletter [here](#)!