Frequently Asked Questions: Ticketing for the 2020 U.S. Olympic Team Trials – Track & Field

When and where will the 2020 Olympic Trials take place?
The meet will be held June 19–28, 2020 at a state-of-the-art Hayward Field at the University of Oregon.

What is an all-session ticket package?
An all-session ticket package is a package of eight tickets, one for each day of ticketed competition at the 2020 Olympic Trials. By purchasing an all-session ticket package, you will have a ticket for every ticketed session of the 2020 Olympic Trials. The only type of tickets that will be available for purchase in 2019 are all-session ticket packages.

When do all-session ticket packages for the 2020 Olympic Trials go on sale?
All-session ticket packages for the 2020 U.S. Olympic Trials – Track & Field will go on sale to the public on Thursday, July 25 at 9 a.m. Pacific time. This first phase of ticket sales will close on August 31, so be sure to act quickly!

What is the cost of all-session ticket packages?
In this first phase of ticket sales, all-session reserved seat ticket packages will be available in three different price categories. All tickets sold in this phase will be attached to permanent seating and customers will be able to select their exact seat at the time of purchase. A maximum of eight (8) ticket packages can be purchased.

The following all-session ticket packages are being offered:
- Tier 1: West end/homestretch of the stadium ($795)
- Tier 2: East end/backstretch and South end of the stadium ($680)
- Tier 3: North end of the stadium ($440)
Each all-session package will be charged an additional $40 in fees and each customer will be charged a $65 processing fee, per order.

What are the added fees for?
The $40 per package fees include TicketMaster’s fees, a facility fee, and an arena bond fee. The $65 per order fees are to cover processing fees. These fees do not contribute to the event operating budget.

How can I buy tickets?
Between July 25 and August 31, you can buy all-session tickets online at TrackTown20.com, by calling 1-800-WEBFOOT (1-800-932-3668), or in person at the University of Oregon Athletics ticket office at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). VISA is the exclusive credit card that can be used for purchase.
Does my child need a ticket?
Children under the age of 2 do not need a ticket to enter Hayward Field, but must sit on the lap of a ticketed patron. All patrons 2 years and up need a ticket to enter the venue.

How do I buy accessible seating?
You can purchase all-session tickets for accessible seating online at TrackTown20.com, by calling 1-800-WEBFOOT (1-800-932-3668), or in person at the University of Oregon Athletics ticket office at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). VISA is the exclusive credit card that can be used for purchase.

Is there a limit to the number of all-session ticket packages I can buy?
A maximum of eight (8) all session ticket packages can be purchased. If you are interested in group sales (10 or more all-session ticket packages), contact John Lucas: john@gotracktownusa.com.

What are single-session tickets?
Single-session tickets are tickets for just one session (one day) of ticketed competition of the 2020 Olympic Trials.

When will single-session tickets be available for purchase?
Single-session tickets will be available for purchase in 2020.

Will there be 4-session ticket packages available for purchase?
For the 2016 Olympic Trials, we offered ticket packages for the first four days of competition and ticket packages for the final four days of competition. These 4-session ticket packages will not be available for the 2020 Olympic Trials.

Will tickets be available in temporary seating?
Tickets for sections of temporary seating on the north end of the stadium will be available for purchase in 2020.

How and when will I get my tickets?
There are three options for ticket type:

1. Mobile tickets – this ticket option is free; tickets will be available on your smartphone in the spring of 2020.
2. Generic stock tickets – this ticket option costs an additional $8 per order. These tickets will be mailed to you in the spring of 2020.
3. Souvenir tickets – this ticket option costs an additional $24 per ticket package. These tickets will be mailed to you in the spring of 2020.
What are souvenir tickets?
Souvenir tickets are a commemorative sheet of tickets only available to those who purchase all-session packages. They feature artwork that celebrates the event and can serve as a wonderful memento or souvenir of your Olympic Trials experience! Be sure to select this option upon checkout if this is your preferred ticket type!

Is there a seating map of the stadium?
A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at TrackTown20.com.

Which sections or parts of the stadium are covered by the roof?
A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at TrackTown20.com.

Where are the video boards in the stadium?
A seating map of the stadium indicating the pricing tiers, the approximate roof line, and the location of the video boards is available at TrackTown20.com.

What are the hours of the ticket office?
The University of Oregon Athletic Ticket Office is located at Autzen Stadium (2727 Leo Harris Parkway, Eugene, OR 97403). Hours of operation are Monday through Friday, 9 a.m. to 5 p.m. Pacific Time. Tickets can be purchased 24 hours a day on TrackTown20.com.

Can my group purchase tickets (10 or more tickets)?
If you are interested in purchasing all-session ticket packages for a group of 10 or more, contact John Lucas at john@gotracktownusa.com.

If you have a question that was not answered in this FAQ, please email us at info@gotracktownusa.com! To stay up-to-date on all the information about the 2020 Olympic Trials, be sure to sign up for our newsletter here!